

Metaroom FAQ's

1. Which device is recommended?

Metaroom is compatible only with LiDAR-enabled Apple Pro devices and enables capture of single rooms up to whole buildings. We recommend iPhone 15 Pro, iPhone 16 Pro as well as iPad Pro (7th gen) for the best experience and results. The experience may vary when using older Apple iPhone Pro and iPad Pro devices. Find out more here: <https://help.amrax.ai/sample-page/getting-started-with-metaroom/metaroom-app-supported-devices/>

2. Is the app also available for Android devices?

The Android ecosystem currently does not offer the same accuracy for indoor environment scans, therefore the Metaroom Scan App currently operates exclusively on Apple devices. However, as soon as Android is catching up in this regard we will be on board. Find more details here: <https://help.amrax.ai/sample-page/getting-started-with-metaroom/metaroom-app-supported-devices/>

3. How accurate are the measurements?

The measurement accuracy is typically within a deviation of +/- 1% of the measured distance. This deviation depends on different factors, such as room characteristics, scan conditions, scanning device type. To find out more read this article: <https://help.amrax.ai/sample-page/scanning-with-metaroom-app/how-accurate-are-the-scan-results-in-metaroom-app/>

Metaroom allows you to scan indoor environments of all sizes, from single rooms to entire buildings. You just need to divide your scan into multiple sections. Learn how to do that here: <https://help.amrax.ai/sample-page/scanning-with-metaroom-app/how-do-i-scan-multiple-floors-with-the-metaroom-scan-app/>

4. Which objects are automatically recognized?

The Scan App detects walls, doors, and window areas and also automatically captures 3D objects like furniture, appliances, and other room-defining elements like bathtubs and sinks during scanning. In addition, you can add any other object with a few clicks using the Object Creation tool in Metaroom Workspace. More information can be found here: <https://help.amrax.ai/sample-page/metaroom-studio-features/3d-elements-to-3d-model/>

5. Up to what ceiling height does the Scan App work?

The Metaroom Scan App can capture the environment up to 5 meters distance from the device, which means that ceilings up to 7-8 meters can be captured. However, using different tools to bring the device higher, like a selfie-stick, can help capture more distant details. More details on scanning can be found here: <https://help.amrax.ai/sample-page/scanning-with-metaroom-app/how-to-scan-a-single-room-with-the-metaroom-app/>

6. How do I scan stairs?

You get the best results when scanning the stairs bottom up in a separate scan section. For a more detailed description, read our step-by-step guide to scanning a staircase: <https://help.amrax.ai/sample-page/scanning-with-metaroom-app/how-to-3d-scan-a-staircase/>

7. Can I edit the scan afterwards?

After the scan has been finished and uploaded, you can access the reconstructed model in Metaroom Workspace. Here you can enhance your scan and export it to your preferred software. Find out more about Metaroom Workspace here: <https://help.amrax.ai/sample-page/getting-started-with-metaroom/what-is-metaroom-studio/>

8. What export formats are available?

Metaroom offers a variety of export formats for many use cases, from 2D floorplans to 3D BIM Models. Among them we offer integrations with specific 3rd party software to ensure a smooth and complete data exchange. Find all our formats here: <https://help.amrax.ai/sample-page/export-integrations/what-export-formats-does-metaroom-studio-support/>

9. How much does Metaroom cost?

Metaroom offers tailored plans for your business, either on a monthly or yearly basis. Find out more about our packages here: <https://amrax.ai/pricing/>